

Delivering & Collecting Your Flowers

STEPS TO FOLLOW:

Before Delivery Flower Care

To ensure that your bouquet lasts as long as possible, it is important to take good care of it once the festivities are done. This allows you to enjoy the beauty and fragrance of the flowers for a little while longer.

- ❖ Bouquets are generally out of water for a full day during your wedding, so whenever you can remember to drop it in water, do!
- ❖ At the end of your wedding night remember to place the flowers back in water or a vase & store somewhere cool. Be sure to grab a centrepiece too as those flowers are in water all day and hold up better!
- ❖ After your wedding, recut the stems, cutting them 1cm off the bottom of the stems and keep in fresh water until you deliver them. This can help the flowers absorb water more effectively, keeping them looking fresher for longer.
- ❖ The sooner we receive your flowers the better result you will have once it is preserved. We ask your flowers are 1-3 day old for the best preserving result!



After Collection Framed Flower Care

Like any natural product, care is needed to ensure the durability of the flowers. Many factors will play a major role in how long your flowers will last such as the amount of sunlight, humidity, and heat that the frame is exposed to. These factors will determine its lifespan.

- ❖ Keep your frame lying flat on travels
- ❖ Avoid contact with direct sunlight to prevent discoloration or fading
- ❖ DO NOT store in damp dark places
- ❖ Keep top glass clean with glass cleaner only. Spray on rag first, not directly on glass.
- ❖ Never open the frame unless spoken about
- ❖ Ensure you use correct hanging fasteners for the weight of your frame and if worried use extra to be safe. Do not use M3 or Command Hanger Hooks.

Address:

On arrival, please text that you are here. Please respect this home as it is in residential area. No unexpected arrivals will be tolerated. Walk up the driveway to the back flower studio. They are safe to be left unattended.

25 BOONA ST PETRIE, QLD 4502
0477 776 013

Drop off & Collection time:

Let me know a time and day that suits to drop off & collect your bouquet. If you cannot drop your bouquet to Petrie QLD, we can pick up flowers for a small fee. I am also happy to arrange postage. Please be on time, as I do have other brides and appointments in between drop-offs and collections, or send me a message that you are running late so I can reschedule appointments.

- Any Time available including:
 - ❖ Monday 8am-3pm
 - ❖ Tuesday CLOSED
 - ❖ Wednesday 8am-3pm
 - ❖ Thursday CLOSED
 - ❖ Friday 8am-3pm
 - ❖ Saturday 11am-1pm
 - ❖ Sunday 11am-1pm



Damaged or Unusable flowers:

Flowers that arrive damaged or beyond a condition that is acceptable for preservation will not be replaced without your consent and approval. Any additional charges for replacement flowers will be added to your balance.

Terms:

It is your responsibility to confirm your design specifications with us prior to the commencement of the preservation and design process. If you are unsatisfied with your frame, you have 30 days after the receipt of your completed order to contact The Vintage Flower Box with your concerns. You are responsible for all shipping and insurance charges to return the order to us as well as the return shipment to you.

Lia Harris

Small Business Owner, Florist, Creator & Designer

Phone: 0477 776 013

Location: Petrie, QLD 4502

Website: <https://www.thevintageflowerbox.com.au/>